

LAN OF CONTINGENCY COVID-19: CAMPING EL MESÓN 2021

PURPOSE

This guidance is meant to inform campers about the health measures to follow in our premises in order to reduce the risk of infection by Covid-19 and contemplated in the CONTINGENCY PLAN approved by the CAMPING MANAGEMENT.

OBLIGATIONS

All clients of the campsite MUST follow the indications and guidelines established in this guide, failure to comply with them will lead to the loss of their status as a client and immediate expulsion from our premises. Next, we will detail the measures to be followed in the different facilities of our campsite, which will be changed as indicated by the Health Authorities.

RECEPTION

- As far as possible, to speed up the check-in, it is preferable for the campers to have done the booking in advance.
- Only one customer at reception. They can go 2 if they are from the same family.
- If there is already someone at the reception, you should wait your turn outside.
- At the entrance, together with a document that will contain all the Camping regulations, the health protocol against Covid-19 will be reflected. In this document there will also be a telephone or WhatsApp (+34 626 509 140) to use for any inquiries so that once they are hosted, the reception will not be visited.
- At reception, we will have disinfectant gel, which must be used both before registering and after doing so.
- As far as possible, we recommend paying by card.
- **Social distancing is required for customers and campsite employees**

TOILETS

- Several daily cleanings will be carried out (depending on the occupancy of the facilities).
- At the premises disinfectant gel, hand soap, paper and pedal bins will be available to campers.
- Capacity limit in bathrooms and showers: Never more than 2 people in toilets. 3 in showers, (3 in ladies and 3 in men).
- Wait outside while showers or toilets are busy keeping a safe distance.
- In the bathrooms and all common areas, it will be forbidden to walk barefoot.
- **Please respect the cleaning hours.**

BAR TERRACE

- Social distancing between tables

LOTS

- As far as possible, distance between plots is required.
- Keep the lot clean and rubbish will be kept in closed bags. Place it in the containers available.
- Maintain a social safety distance of at least 2 metres with the adjoining plot.
- The water points that are distributed throughout the campsite, is drinking water, but only to stock up on drinking water, filling tanks for caravans, motorhomes, etc ...
- **In the water points it is totally forbidden: Washing clothes, kitchen utensils, children's play, hand washing, etc.**

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PETS

- Pets always tied and under the supervision of their owner.

SINKS AREA

- Use taking social distance. (A sink away from one user to another).
- Do not leave residues in the sinks and clean with soap when finished.

LAUNDRY

- One washing machine available for customers.
- This place will be locked.
- This service will be done exclusively through the campsite staff upon prior payment.
- Only camping staff can start the washing machine.
- Only the person who is going to use it gets in the premises.
- No children or companions.

SECURITY MEASURES FOR THE EMPLOYEES

- The security measures indicated by the health authorities will be taken.
- Our staff will be equipped with gloves, a mask, hair tied up. And they will not be able to wear rings, earrings or a watch.

SANITIZING TOOLS

- The campsite will make disinfectant gels available to its customers in the areas described above. And we will ask campers to use them to enter those areas.
- Responsible use of these products is requested.
- It is advisable that each camper or family bring their own disinfectant or face mask, for their personal use.

IMPORTANT

In the event that a worker or camper is detected or there are symptoms of being infected, they will proceed to isolation, they will be provided with a surgical mask if the affected person does not have one and they will notify it on one of the following telephones:

- Attention Line: 900 400 116
- Guitiriz Health Centre: 982 372 110
- Hospital Hula Emergencies: 061

In any case, AVOID GOING TO RECEPTION OR CONTACTING ANY OTHER CUSTOMER OR WORKER. You must communicate it by telephone to reception (+34 626 509 140).

We have prepared this protocol, with the sole intention that the people staying in our facilities could feel safe. For this, we have followed the government and health indications, we would like to rely on your support, as it is vital for both your safety and ours.